# **B**A

BRIDGET ALLEN USER EXPERIENCE LEADER & STRATEGIST

## **BRIDGET ALLEN**

is a Philadelphia-based UI/UX Design Leader & Strategist, passionate about creating impactful, seamless digital experiences and driving success in the digital age. She has worked with agencies, consultancies, and clients of all sizes, both fullservice and pharmaceutical, as well as non-profit. She has taken part in projects ranging from email and app to social media and web, advertising and branding to apparel and print, with a constant focus on customerand user-experience.

Bridget has been published by both the Cotton Bureau and Amazon Alexa Skills stores. Some of Bridget's past and current design clients include: Campbell's Soup, Susan G. Komen, Saladworks, Lunchables, U.K. Parliament, GlaxoSmithKline, and IKEA USA.

On the rare occasion that Bridget is offline, she can be found sampling **craft bee**r, digging through crates of **vinyl records**, and exploring **local brunches** for the best biscuits and gravy around town with her **husband and her two daughters**.

# WORK EXPERIENCE

## Fishawack Health | Remote

#### September 2022 - Present • Senior UX Designer

Responsible for site audits, affinity mapping, user journeys, sitemaps, wireframes, and cross-functional "best practice" presentations & trainings

## IKEA USA • Conshohocken, PA

**July 2020 - September 2022 • US Lead, Online Content Strategy** Managed and led team of online content specialists through site structure strategy, user journey, SEO updates, A/B testing, & both internal and external marketing communications

November 2019 - July 2020 • Senior Product Specialist, UX/UI Responsible for site audits, wireframes, mock-ups, sitemaps, & user flows

## Calcium USA • Philadelphia, PA

**October 2018 - November 2019 • Pharma Digital Art Director, UX/UI** Managed and led a team of designers through user experience and interface design challenges in a digital pharmaceutical agency setting

## Brownstein Group • Philadelphia, PA

September 2017 - October 2018 • Agency UI Developer Responsible for HTML5 banners, email blasts, digital catalogs, static-to-Wordpress site conversion; a part of Brownstein's "Innovation Team"

## The Judge Group • Wayne, PA

January 2016 - September 2017 • UI Developer & UI/UX Design Lead UX audits, wireframes, sitemaps, UI design | Development of static & Wordpress sites, as well as Veeva and web applications

# **FREELANCE & CONTRACT WORK**

Cotton Bureau • Remote February 2016 - Present • Freelance Apparel Designer

GlaxoSmithKline • Philadelphia, PA June 2017 - September 2017 • Pharma UI/UX Design Contractor

Campbell Soup Company • Camden, NJ July 2016 - August 2016 • UI/UX Design Contractor

Paragraph Inc. • Philadelphia, PA July 2015 - September 2015 • Design & Production Freelancer

Synchrony Group • West Chester, PA June 2015 - August 2015 • Pharma Design & Production Freelancer

Star Group • Voorhees, NJ November 2014 - June 2015 • Design Freelancer

# **TEACHING EXPERIENCE**

## Girl Develop It • Philadelphia, PA

January 2017 - December 2017 • Instructor Courses: Photoshop 101, UI Tools (Photoshop, Illustrator, & Sketch) January 2014 - December 2017 • Teaching Assistant Courses: HTML & CSS 101, HTML & CSS 201, Intro to Javascript

TechGirlz • Philadelphia, PA October 2014 - December 2014 • Teaching Assistant Courses: Javascript & jQuery



LEADER & STRATEGIST

## **TECHNICAL EXPERTISE**

UX & DESIGN

Site Audits & Discovery, Sitemaps, Wireframes, Prototypes, Layouts, User Research, CRM Email Templating, Branding, Apparel, Social Media

Sketch, InVision, XD, Figma, Photoshop, Illustrator, InDesign, Miro, Mural

**OPTIMIZATION & STRATEGY** 

A/B Testing, Analytics Auditing & Reporting, Process Building

Veeva, Optimizely, ContentSquare, Hotjar, Google Analytics

# **PERSONAL EXPERTISE**

Public Speaking, Passion, Problem Solving, Critical Thinking, Communication, Adaptability, Innovation, Collaboration

Office 365, G-Suite, Slack, Jira

# CONTACT

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# **PRIMARY EDUCATION**

## Antonelli Institute • Erdenheim, PA

August 2012 - May 2014 • Major: Graphic Design Activities and Societies: Philly Ad Club, Chapter Vice President Honors: Philly Ad Club "Philly's Future" Tom Quigley Scholarship Winner

#### Tyler School of Art (Temple University) • Philadelphia, PA January 2011 - May 2012 • Major: Fine Arts Activities and Societies: RHA, Peabody Hall Vice President

Honors: TU "Homecoming Banner Design" Competition 2012 – 1st Place

# **ADDITIONAL COURSEWORK**

## Udemy

Courses: XCode & Swift, Wordpress (with PHP), RaspberryPi

## Codecademy

Courses: HTML/CSS, Javascript, jQuery, AngularJS

## Girl Develop It • Philadelphia, PA

**Courses:** User Experience & Research, HTML/CSS, Javascript, jQuery, Sass/LESS, Git/Github, Node.JS, SQL

# **CERTIFICATIONS**

### Veeva

Certifications: CLM Business Certification

Optimizely Certifications: Full-Stack Developer Certification, A/B Testing

# ContentSquare

Certifications: ContentSquare Certification, Data & Analytics

# **TALKS & PANELS**

## "Design Principles for Non-Designers" Talk Abstractions II Conference

August 2019, Pittsburgh, PA

**Philadelphia JavaScript Developers Meetup** June 2019, Philadelphia, PA

#### "A Day In The Life: UI/UX Designer" Panel Girl Develop It Philly Meetup February 2017, Philadelphia, PA

"Careers in Social Media, Digital Advertising, and Marketing" Panel

**Philly Ad Club College Career Sessions** October 2016, Philadelphia, PA

# **MENTORSHIP**

Girl Develop It East Hackathon • Philadelphia, PA UI/UX Mentor December 2016 - Present